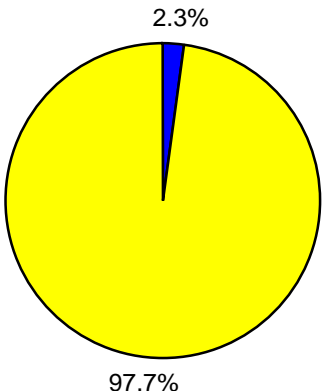


Refuse Disposal

110-01-Citizen's Recycling and Disposal Facilities

Fund/Agency: 110/45		Refuse Disposal
Personnel Services	\$1,043,449	<p style="text-align: center;">CAPS Percentage of Solid Waste Funds</p>  <p style="text-align: center;">2.3%</p> <p style="text-align: center;">97.7%</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> ■ Citizen's Recycling and Disposal Facilities ■ All Other Solid Waste CAPS </div>
Operating Expenses	\$1,121,062	
Recovered Costs	\$0	
Capital Equipment	\$115,878	
Total CAPS Cost:	\$2,280,389	
Federal Revenue	\$0	
State Revenue	\$0	
User Fee Revenue	\$0	
Other Revenue	\$0	
Total Revenue:	\$0	
Net CAPS Cost:	\$2,280,389	
Positions/SYE involved in the delivery of this CAPS	17/17.65	

► CAPS Summary

Citizen's Recycling and Disposal (CR&D) Facilities are part of Fund 110, Refuse Disposal and have the primary responsibility of operating two facilities where citizens can dispose of their refuse and recyclable materials. It also provides a Recycling Support payment in the amount of \$869,913 to the Division of Solid Waste Collection and Recycling.

The Division operates two Citizen's Recycling and Disposal Facilities that are open seven days a week to accept normal household refuse for disposal and the following materials for recycling: brush/leaves/grass, glass bottles, aluminum cans, newspaper, used motor oil, tires, automobile batteries, appliances/metal, telephone books, cardboard, antifreeze, plastic, and mixed paper.

Citizens using the Recycling and Disposal Facilities pay disposal fees to dispose of their waste. There is no charge for disposal of most recyclable items.

Refuse Disposal

The Division recently surveyed close to 5,000 customers of the CDF at the I-66 Transfer Station in a one week period. One of the questions on the survey was, "Overall how would you rate the Facility?" 99.7 percent of the survey participants rated the facility satisfactory or higher, with 54.5 percent giving the rating of excellent.

► Method of Service Provision

County employees

Hours of Operations:

I-66 CR&D Facility

Monday thru Saturday 6:00 a.m. – 7:00 p.m.
Sunday 9:00 a.m. – 6:00 p.m.

I-95 CR&D Facility

Monday thru Friday 7:00 a.m. – 6:00 p.m.
Saturday and Sunday 7:00 a.m. – 4:00 p.m.

► Performance/Workload Related Data

Title	FY 1998 Actual	FY 1999 Actual	FY 2000 Actual	FY 2001 Estimate	FY 2002 Estimate
Output					
Customers served	235,776	289,470	281,506	281,506	281,506
Tons of refuse	NA	38,817	39,285	39,285	39,285
Efficiency					
Citizen complaints about operations	2	0	2	2	2
Outcome					
Customer complaints kept at less than or equal to 2 per 100	Yes	Yes	Yes	Yes	Yes

► User Fee Information

User fee information is included under Transfer Station Operations.